



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2642

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SML
11/21/02

Patent Application

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Inventor(s) : M. Kepler et al.

Technology Center 2600

Case : 41698-1047

Serial No. : 09/520,306 Group Art Unit: 2642

Filed : March 7, 2000 Examiner : H. Agdeppa

Title : Directory Assistance System Capable of Providing Telephonic Concierge Services

THIRD AMENDMENT

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231, on November 13, 2002.

Alex L. Yip

Attorney Name

A handwritten signature of Alex L. Yip in black ink.

Signature

34,759

Registration No.

November 13, 2002

Date of Signature

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action dated August 13, 2002 in the above-identified patent application, applicants hereby submit the following amendment and remarks.

IN THE CLAIMS

Cancel claims 67 and 79.

Enter amended claims 63 and 75 as follows:

(initials) 63. (Amended) A method for providing information assistance service, comprising:

receiving a communication call by a user from a first communication device, the

communication call including a request for a concierge-type service;

(initials) 05 determining an identifier associated with the first communication device;

generating a record in response to the request; and